# Agenda

# Economy and Environment Overview and Scrutiny Panel

# Tuesday, 21 July 2020, 2.00 pm

Due to the current COVID-19 pandemic, Worcestershire County Council will be holding this meeting in accordance with the relevant legislative arrangements for remote meetings of a local authority. For more information please refer to: Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020.

Please note that this is a public meeting, conducting remotely by videoconferencing between invited participants and live streamed for general access via a link on the Council's website to the Council's You Tube Channel

The Agenda papers and background papers can be accessed electronically on the Council's website. Members of the public and press are permitted to report on the proceedings.

This document can be provided in alternative formats such as Large Print, an audio recording or Braille; it can also be emailed as a Microsoft Word attachment. Please contact Democratic Services on telephone number 01905 844965 or by emailing democraticservices@worcestershire.gov.uk



### **DISCLOSING INTERESTS**

### There are now 2 types of interests: 'Disclosable pecuniary interests' and 'other disclosable interests'

### WHAT IS A 'DISCLOSABLE PECUNIARY INTEREST' (DPI)?

- Any **employment**, office, trade or vocation carried on for profit or gain
- **Sponsorship** by a 3<sup>rd</sup> party of your member or election expenses
- Any contract for goods, services or works between the Council and you, a firm where you are a partner/director, or company in which you hold shares
- Interests in **land** in Worcestershire (including licence to occupy for a month or longer)
- Shares etc (with either a total nominal value above £25,000 or 1% of the total issued share capital) in companies with a place of business or land in Worcestershire.

### NB Your DPIs include the interests of your spouse/partner as well as you

### WHAT MUST I DO WITH A DPI?

- Register it within 28 days and
- **Declare** it where you have a DPI in a matter at a particular meeting
  - you must not participate and you must withdraw.

NB It is a criminal offence to participate in matters in which you have a DPI

### WHAT ABOUT 'OTHER DISCLOSABLE INTERESTS'?

- No need to register them but
- You must declare them at a particular meeting where: You/your family/person or body with whom you are associated have a **pecuniary interest** in or **close connection** with the matter under discussion.

### WHAT ABOUT MEMBERSHIP OF ANOTHER AUTHORITY OR PUBLIC BODY?

You will not normally even need to declare this as an interest. The only exception is where the conflict of interest is so significant it is seen as likely to prejudice your judgement of the public interest.

### DO I HAVE TO WITHDRAW IF I HAVE A DISCLOSABLE INTEREST WHICH ISN'T A DPI?

Not normally. You must withdraw only if it:

- affects your **pecuniary interests OR** relates to a planning or regulatory matter
- AND it is seen as likely to prejudice your judgement of the public interest.

### DON'T FORGET

- If you have a disclosable interest at a meeting you must disclose both its existence and nature - 'as noted/recorded' is insufficient
- Declarations must relate to specific business on the agenda
  - General scattergun declarations are not needed and achieve little
- Breaches of most of the **DPI provisions** are now **criminal offences** which may be referred to the police which can on conviction by a court lead to fines up to £5.000 and disqualification up to 5 years
- Formal dispensation in respect of interests can be sought in appropriate cases.



# Economy and Environment Overview and Scrutiny Panel Tuesday, 21 July 2020, 2.00 pm, Online only

### Membership

### **Councillors:**

Mr A A J Adams (Chairman), Mr P Denham (Vice Chairman), Mr G R Brookes, Mr B Clayton, Mr M E Jenkins, Mr A D Kent, Mr J A D O'Donnell and Mrs R Vale

### **Agenda**

Item No	Subject	Page No
1	Apologies and Welcome	
2	Declarations of Interest and of any Party Whip	
3	Public Participation  Members of the public wishing to take part should notify the Assistant Director for Legal and Governance in writing or by email indicating the nature and content of their proposed participation no later than 9.00am on the working day before the meeting (in this case 20 July 2020). Enquiries can be made through the telephone number/email address below.	
4	Confirmation of the Minutes of the Previous Meeting To follow	
5	The Council's Work and Role in Tackling Climate Change	To follow
6	Street Lighting	To follow
7	Performance and In-Year Budget Monitoring	1 - 30
8	Work Programme Refresh 2020-21	31 - 34

Agenda produced and published by the Assistant Director for Legal and Governance, County Hall, Spetchley Road, Worcester WR5 2NP. To obtain further information or hard copies of this agenda, please contact Emma James or Jo Weston on 01905 844965 or email: <a href="mailto:scrutiny@worcestershire.gov.uk">scrutiny@worcestershire.gov.uk</a>

All the above reports and supporting information can be accessed via the Council's website websitehttp://www.worcestershire.gov.uk/info/20013/councillors and committees

Date of Issue: Monday, 13 July 2020







# ECONOMY AND ENVIRONMENT OVERVIEW AND SCRUTINY PANEL 21 JULY 2020

### PERFORMANCE AND IN-YEAR BUDGET MONITORING

### **Summary**

- 1. The Panel will be updated on performance and financial information for services relating to Economy and Environmental Services.
- 2. Performance and financial information provides a further tool for the Scrutiny Panels in maintaining Members' understanding of services provided to the public, the effectiveness of current policies, and early knowledge of any issues or areas for further scrutiny.
- 3. The performance information provided relates to Quarter 4 (January to March 2020) and financial information for 2019/20 Financial Outturn.
- 4. The intention is for the Scrutiny Panels to consider this information on a quarterly basis and then report by exception to the Overview and Scrutiny Performance Board any suggestions for further scrutiny or areas of concern.
- 5. The Cabinet Members with Responsibility, the Director of Economy and Infrastructure and the Head of Finance have been invited to attend the meeting to respond to any queries from Panel Members.

### **Performance Information**

- 6. The Corporate Balanced Scorecard is the means of understanding progress against the Council's Corporate Plan. The Scorecard contains a range of indicators linked to key priorities and themes. Many measures are long-term and may be affected by a wide range of factors, some of which are outside the direct control of the Council.
- 7. Attached at Appendix 1 is a dashboard of performance information which covers the indicators from the Directorate level scorecard and those from the corporate scorecard and other management information (as appropriate) which relate to services relevant to this Scrutiny Panel's remit.
- 8. The Corporate Balanced Scorecard for each Directorate is reported to Cabinet and is also available on the Council's website <a href="here">here</a>

### **Financial Information**

9. Presentation slides, which can be found at Appendix 2, provide the Financial Update for draft Financial Outturn 2019/20.

10. Panel Members also asked for an analysis of which budgets from which Directorates made up the areas for scrutiny in each Scrutiny Panel for 2020/21. This has been compiled and attached at Appendix 3. This document has two pages – the first shows the budgets in directorate format and the second in scrutiny panel format.

### **Purpose of the Meeting**

- 11. Following discussion of the information provided, the Scrutiny Panel is asked to determine:
  - any comments to highlight to the CMR at the meeting and/or to Overview and Scrutiny Performance Board at its meeting on 22 July 2020
  - whether any further information or scrutiny on a particular topic is required.

### **Supporting Information**

Appendix 1 – Dashboard

Appendix 2 – Year End Position 2019-20

Appendix 3 – 2020/21 Budget in Directorate and Scrutiny Format

### **Contact Points**

Emma James/Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964/ 844965 Email: <a href="mailto:scrutiny@worcestershire.gov.uk">scrutiny@worcestershire.gov.uk</a>

### **Background Papers**

In the opinion of the proper officer (in this case the Assistant Director for Legal and Governance) the following are the background papers relating to the subject matter of this report:

- Agendas and minutes of the Overview and Scrutiny Performance Board on 24 January 2019, 28 March 2019 and 24 July 2019
- Agendas and minutes of the Economy and Environment Overview and Scrutiny Panel on 23 January 2020, 21 November, 11 September, 5 July, 5 March and 18 January 2019

All agendas and minutes are available on the Council's website here.

# **Economy and Environment Overview and Scrutiny Panel Economy and Infrastructure Directorate - Areas of Success and Challenge**

### **Areas of Success**

### 1) Planned Highways Inspections Completed on Time

Adverse weather and flooding forced a ten-day suspension of inspections in January and another of fourteen days in February. Despite this, inspections completed on time rose from 95% in January to 96% in February, rising again during March to 99%. Improved performance was maintained in late-March, inspectors working solo in the field to complete routine inspections and responding to PEMs during the early days of the Covid-19 lockdown.

### 2) PEMs

The monthly average of PEMs received for September to February was 2,365, up 62.4% on the average of 1,456 for the same period in 2018/2019; at the end of February, outstanding PEMs totalled 2,087. Increases in PEMs received and outstanding tied in with the severe adverse autumn/winter weather and flooding. However, by the end of March, the outstanding figure had been reduced by 41.7% to 1,217. Fine late-March weather, lockdown's steep drop in vehicle use, and fewer pothole reports are admittedly factors in the marked drop, but measures in place to continue planned and *ad hoc* works and the preventative maintenance done in the previous twelve months were also key. Our roads in general stood up well to the autumn and winter weather.

### 3) Monitoring and Reviewing Processes

At the very start of the Covid-19 lockdown, Directorate Leadership Team (DLT) requested twice-weekly high-level summaries of each service's actions, specific items for escalation or decision, staff availability for work (including percentage reductions), and staff possibly available for reassignment. DLT receives an updated performance Dashboard and highlight report at least once a month, reviewing the Dashboard measures to ensure they cover Directorate priorities.

### **Areas of Challenge**

### 1) Further reduction of waste collected

A marginal increase in kg collected per resident from 458.35 in 2017/2018 to 459.15 in 2018/ 2019 is most likely related to improved local economic conditions, but meteorological factors must always be acknowledged. There is likely to be an increase in waste collected if the lockdown period is an extended one, early indications being that more residents than normal are likely to engage in house and garden clear-outs. Helping residents cut down the amount of food waste they produce, thereby reducing their food bill and Council spend on disposing of their waste food, remains vital. However, we also need to plan for mandatory countywide weekly food-waste collections by the end of 2023, assuming the Environment Bill passes into law.

### 2) Condition of Highways

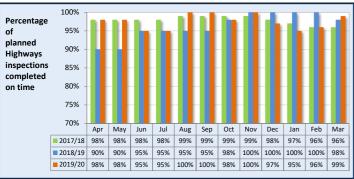
The latest condition-of-roads survey data shows a slight deterioration in the condition of A-class roads. We continue to strive to ensure the condition of Worcestershire's roads remains above the national average and in the Upper or Top Quartiles nationally, but this is challenging, especially during and after periods of severe adverse weather such as February's.

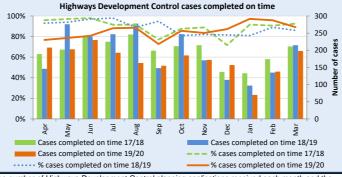
### 3) Traffic Regulation Orders (TROs)

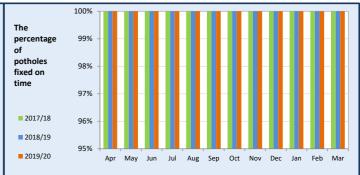
Lockdown and social-distancing-at-work regulations will limit new requests, so the list of TROs outstanding will reduce. We will, however, still be dependent on normal factors such as response-times of other public bodies and organisations and will have to comply with publicity requirements when making permanent or temporary TROs during the pandemic. There are concerns about this and Department for Transport guidance for traffic authorities is expected early in April.

For Panel meeting on 21st July 2020

# **Economy & Infrastructure Dashboard for DLT and Overview & Scrutiny**

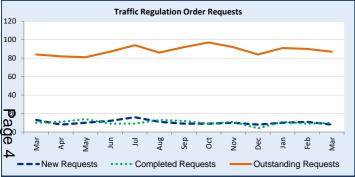




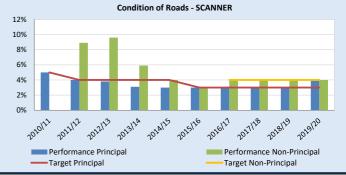


Percentage of inspections meeting national guidelines in Code of Practice for Maintenance Management "Well Maintained Highways". The number of Highways Development Control planning applications received each month and the percentage responded to within the required 21 days. This relates only to us providing our recommendation to the planning authority on the application and is not linked to Highways Act section 278 and section 38 agreements.

The percentage of instructed highway defects that have been completed on time. For a pothole to be defined and fixed, it is usually deeper than 20mm and wider in diameter than 200mm for a footway and deeper than 40mm and wider in diameter than 200mm for a carriageway.



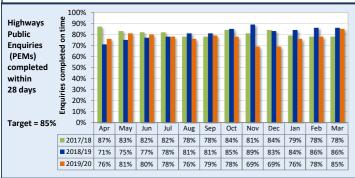


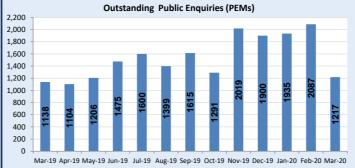


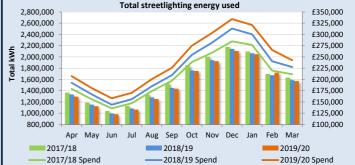
The average time it takes for standard Traffic Regulation Orders from initiation to implementation, not including those in association with Development Control planning issues and Internal Generated Schemes. This can be a consultation process that involves external bodies such as West Mercia Police and District Councils. Whilst there are agreed timescales for their responses, they do not always meet these. The process can also involve Legal Services when there are formal objections which can delay the process. Additionally, construction issues can cause considerable delays. The average number of weeks to implement an order in the 2019/2020 financial year was 32; the equivalent 2018/2019 figure was 33.

This graph shows the percentage of footways and roads (Principal, Non-Principal and Unclassified) considered for maintenance after completion of the annual Coarse Visual Inspection (CVI) survey of the network. This is carried out from a slow-moving vehicle. A large part of a highways authority's road network is assessed each year. To produce the report, two years' data is combined, half the data being carried over from the previous year. Each year, 50% of Unclassified roads are the subject of a CVI. This exceeds the Department for Transport requirement of 25% inspection-coverage per annum. 'Major maintenance' is repairs to the edging, surface or structure of the carriageway. These involve at least one of edge patching or strengthening, carriageway strengthening (overlay, partial re-construction or full depth re-construction) or carriageway re-surfacing (inlay or overlay). Technical indices for edging, surface, and structure condition determine the point at which works are deemed necessary.

The percentage of principal (A roads) and non-principle roads (B & C roads) that are deemed to require major maintenance following the annual Surface Condition Assessment of the National NEtwork of Roads (SCANNER) survey.



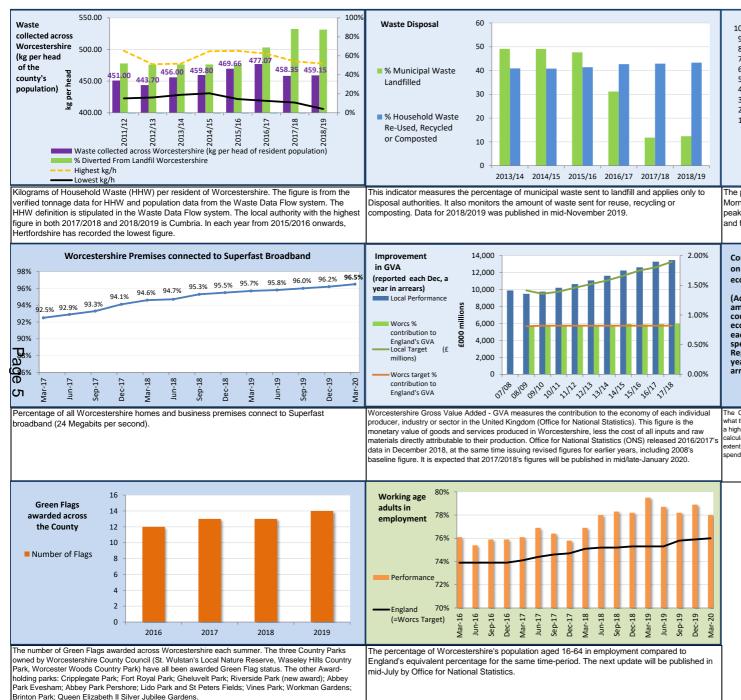




The percentage of PEMs (customer enquiries) completed on time within the last month period, in accordance with the 28-day Service Level Agreement.

The number of Highways PEMs outstanding as at the last day of the month.

The columns show the total energy used for lighting County Council-owned street lights, whilst the lines indicate the amount spent on streetlighting per month.





The percentage of train journeys in and out of Worcester at morning and evening peak times. Morning peak-time trains are those arriving at their destination between 6am and 10am; evening peak-time trains arrive at their destination between 4pm and 8pm. Train journeys are included to and from four major cities: Birmingham; Bristol; London; Oxford.



The County Council. The LM3 analysis helps assess how money spent by WCC flows through the local economy and what the impact on the local economy would be of more Worcestershire-based staff and (allowing for procurement rules) a higher proportion of WCC spend going to companies in Worcestershire. It is proposed that, each year when LM3 is calculated, available information on social value is used to assess whether assumptions need to change to reflect the extent to which suppliers spend locally in different service types and the extent to which suppliers have changed their loca spending. The figure for each financial year is usually available in Quarter 2 of the following financial year.

# Planned Highways Inspections Percentage completed on time

Year	Month	%	
	Apr	99%	
	May	99%	
	Jun	99%	
	Jul	98%	
	Aug	99%	
2015/16	Sep	99%	
301	Oct	98%	
.,	Nov	98%	
	Dec	98%	
	Jan	99%	
	Feb	95%	
	Mar	100%	

Year	Month	%	
	Apr	95%	
	May	93%	
	Jun	95%	
	Jul	95%	
~	Aug	95%	
2016/17	Sep	99%	
20	Oct	99%	
•••	Nov	99%	
	Dec	99%	
	Jan	99%	
	Feb	98%	
	Mar	98%	

Yea	r Month	%	
	Apr	98%	
	May	98%	
	Jun	98%	
	Jul	98%	
_	Aug	99%	
2017/18	Sep	99%	
20	Oct	99%	
.,	Nov	99%	
	Dec	98%	
	Jan	97%	
	Feb	96%	
	Mar	96%	

Year	Month	%
	Apr	90%
	May	90%
	Jun	95%
	Jul	95%
•	Aug	95%
2018/19	Sep	95%
20	Oct	98%
.,	Nov	100%
	Dec	100%
	Jan	100%
	Feb	100%
	Mar	98%

Year	Month	%
	Apr	98%
	May	98%
	Jun	95%
	Jul	95%
	Aug	100%
2019/20	Sep	100%
6	Oct	98%
.,	Nov	100%
	Dec	97%
	Jan	95%
	Feb	96%
	Mar	99%

### Highways Development Control Cases Dealt With On Time Monthly figures in respect of cases completed and cases dealt with on time

Year	Month	Total on time	% of cases completed on time	Total cases completed
	Apr	119	88%	136
	May	203	91%	222
	Jun	255	92%	278
	Jul	193	91%	211
	Aug	229	89%	258
2016/17	Sep	195	85%	229
2	Oct	197	88%	223
~	Nov	208	87%	239
	Dec	200	91%	220
	Jan	78	89%	88
	Feb	134	91%	148
	Mar	247	93%	267

Year	Month	Total on time	% of cases completed on time	Total cases completed
	Apr	189	96%	197
	May	202	97%	208
	Jun	241	98%	246
	Jul	225	91%	246
_	Aug	246	91%	269
2017/18	Sep	199	77%	258
2	Oct	212	88%	242
N	Nov	215	89%	242
	Dec	137	72%	191
	Jan	133	92%	145
	Feb	174	91%	192
	Mar	211	93%	228

Year	Month	Total on time	% of cases completed on time	Total cases completed
	Apr	146	93%	157
	May	276	94%	293
	Jun	240	97%	247
	Jul	247	98%	252
	Aug	278	89%	312
2018/19	Sep	148	95%	156
5	Oct	247	81%	305
~	Nov	171	82%	140
	Dec	114	82%	93
	Jan	97	81%	120
	Feb	135	89%	152
	Mar	215	86%	250

Year	Month	time	% of cases completed on time	Total cases completed
	Apr	208	77%	271
	May	203	78%	258
	Jun	230	81%	285
	Jul	193	88%	219
	Aug	163	89%	184
2019/20	Sep	155	73%	213
5	Oct	185	86%	216
~	Nov	172	83%	206
	Dec	157	87%	180
	Jan	70	97%	72
	Feb	138	96%	144
	Mar	198	89%	222

### Percentage of Potholes Fixed On Time

Year	Month	%
	Apr	100%
	May	100%
	Jun	100%
	Jul	100%
	Aug	100%
3/16	Sep	100%
2015/16	Oct	100%
~	Nov	100%
	Dec	100%
	Jan	100%
	Feb	100%
	Mar	100%

Year	Month	%
	Apr	100%
	May	100%
	Jun	100%
	Jul	100%
	Aug	100%
1/9	Sep	100%
2016/17	Oct	100%
"	Nov	100%
	Dec	100%
	Jan	100%
	Feb	100%
	Mar	100%

Month	%
Apr	100%
May	100%
Jun	100%
Jul	100%
Aug	100%
Sep	100%
Oct	100%
Nov	100%
Dec	100%
Jan	100%
Feb	100%
Mar	100%
	Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb

Year	Month	%
	Apr	100%
	May	100%
	Jun	100%
	Jul	100%
_	Aug	100%
¥	Sep	100%
2018/19	Oct	100%
.,	Nov	100%
	Dec	100%
	Jan	100%
	Feb	100%
	Mar	100%

Year	Month	%
	Apr	100%
	May	100%
	Jun	100%
	Jul	100%
_	Aug	100%
3/20	Sep	100%
2019/20	Oct	100%
2	Nov	100%
	Dec	100%
	Jan	100%
	Feb	100%
	Mar	100%

### Traffic Regulation Orders

Year	Month	Average Weeks To Complete	Number Completed	Outstanding List Of Requests	New Requests
	Jan	33	8	91	9
	Feb	34	6	102	16
	Mar	33	10	112	13
	Apr	37	16	109	5
	May	32	18	95	5
2018	Jun	41	12	93	13
8	Jul	29	10	90	18
	Aug	34	13	80	9
	Sep	36	10	90	17
	Oct	25	11	90	6
	Nov	27	14	89	7
	Dec	33	6	82	11

Year	Month	Average Weeks To Complete	Number Completed	Outstanding List Of Requests	New Requests
	Jan	34	11	85	8
	Feb	38	9	87	14
	Mar	29	10	84	13
	Apr	31	11	82	8
	May	27	14	81	10
2019	Jun	30	9	87	12
20	Jul	37	9	94	16
	Aug	33	13	86	11
	Sep	28	12	92	9
	Oct	35	9	97	9
	Nov	31	11	92	10
	Dec	41	4	84	8

Year	Month	Average Weeks To Complete	Number Completed	Outstanding List Of Requests	New Requests
	Jan	26	11	91	10
	Feb	39	9	90	11
	Mar	31	10	87	8
	Apr				
	May				
2020	Jun				
20	Jul				
	Aug				
	Sep				
	Oct				
	Nov				
	Dec				

Condition of Roads & Footways (1) considered for maintenance after the annual Coarse Visual Inspection (CVI) survey\* Percentage of footways and roads considered for main

Year	Principal	Non-Principal	Unclassified	Footways	Satisfaction with Roads**
2010/11	8.7%	18.9%	15.0%	31.9%	42.2%
2011/12	8.5%	17.6%	14.7%	29.7%	35.4%
2012/13	7.4%	14.6%	13.5%	29.8%	30.9%
2013/14	5.1%	15.1%	14.2%	28.1%	30.0%
2014/15	8.7%	20.5%	17.0%	32.8%	35.4%
2015/16	6.7%	17.3%	17.0%	31.5%	32.0%
2016/17	4.0%	12.3%	18.0%	30.4%	31.7%
2017/18	8.4%	14.7%	19.8%	25.0%	33.1%
2018/19	13.2%	18.5%	19.9%	28.0%	24.0%
2019/20	13.0%	19.0%	21.0%	31.6%	31.0%

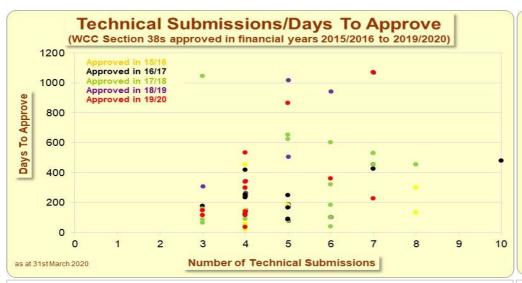
# The lower the percentage, the better, as it indicates that less of the network is judged to require major maintenance. \*Each year's performance figure is the percentage of Worcestershire Viewpoint panel members whose response is that they are satisfied or very satisfied with the condition of the county's roads.

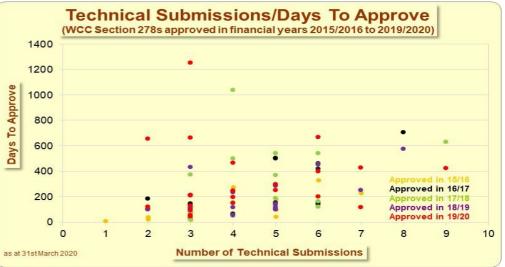
Condition of Roads & Footways (2)
Percentage of roads deemed to require major maintenance after the SCANNER\* Survey

	SCANNER*				Coar	se Visual Insp	ection
Year	Performance Principal	Target Principal	Performance Non-	Target Non- Principal	Α	B and C	Footways
2010/11	5.0%	5.0%			8.7%	18.9%	31.9%
2011/12	4.0%	4.0%	8.9%		8.5%	17.6%	29.7%
2012/13	3.8%	4.0%	9.6%		7.4%	14.6%	29.7%
2013/14	3.1%	4.0%	5.9%		5.1%	15.1%	28.1%
2014/15	3.0%	4.0%	4.0%		8.7%	20.5%	32.8%
2015/16	3.0%	3.0%	3.0%		6.7%	17.3%	31.5%
2016/17	3.0%	3.0%	4.0%	4.0%	4.0%	12.3%	30.4%
2017/18	3.0%	3.0%	4.0%	4.0%	8.4%	14.7%	25.0%
2018/19	3.0%	3.0%	4.0%	4.0%	13.2%	18.5%	28.0%
2019/20	4.0%	3.0%	4.0%	4.0%	13.0%	19.0%	31.6%

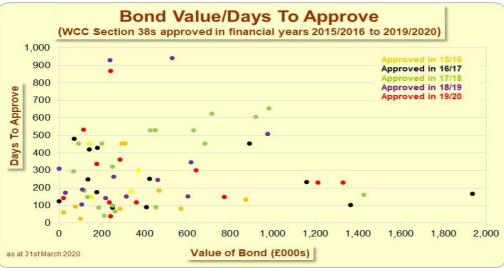
<sup>\*</sup>Surface Condition Assessment of the National Network of Roads. The lower the percentage, the better, as it means less of the network is deemed to be in need of major maintenance.

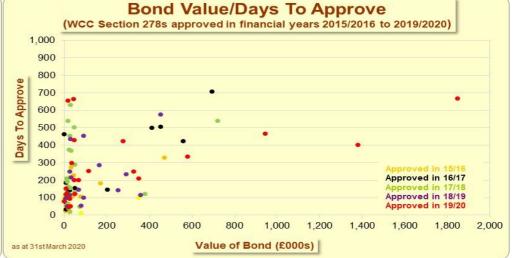
Page 6





- The average number of days to approve the 15 38s approved in 2019/2020 was 479. The average for the 15 38s approved in 2018/2019 was 370; for 2017/2018's 21 38s, the average was 426 days.
- 33 of the 76 schemes approved in the last five financial years have needed less than 5 submissions, taking
  on average 246 days to approve. The average for the 43 schemes with 5 or more submissions: 450 days.
- The scheme taking the most days to reach approval (1,650) was Taylor Wimpey's at Old Worcester Road, Hartlebury: submitted May 2014, approved after 5 submissions in May 2019.
- The 23 278s approved in 2019/2020 took an average of 325 days to approve. 2018/2019's 16 278s reached approval in an average of 213 days; 2017/2018 days-to-approve figure was 277.
- 49 of the 92 schemes approved in the last five financial years have involved less than 5 submissions, taking
  on average 202 days to approve, compared with 299 days for the 43 schemes with 5 or more submissions.
- Of 2019/2020's approved schemes, Anthony Douglas Homes's for Upper Wick Lane, Rushwick took the longest to reach approval (in December): 1,251 days and 3 submissions after its initial submission.





- 39 38s that have reached approval are designated as incomplete, no agreement having been signed. WCC is
  the auditor for all but two of those schemes
- Jacobs' entries to the 'Incomplete' list are in respect of Persimmon Homes' Bransford Road, Rushwick (Phase
   scheme and Bellway Homes's Lower Howsell Road scheme
- In the last five years, the scheme with the highest bond (Redrow, £1.94m, Yew Tree Farm, Droitwich) took 165 days and 5 Technical submissions to reach approval, 738 days until agreement signing.
- 19 approved 278s have no agreement signed, Jacobs being the auditor for eight of those schemes
- The 24 schemes taking longer than a year to reach approval from 2015/2016 onwards have an average bond value of £386,000, their average number of days to approve being 560.
- Persimmon Homes' Swinesherd Way, Whittington scheme had the largest bond (£1,850,000) of any of the 278s approved in the period from 1st April 2015 to 31st March 2020. It reached approval in September 2019 after 666 days and 6 technical submissions. The agreement was signed 11 days later.

# Public Enquiries (PEMs)

# Percentage completed within 28 days

Apr 89% May 89% Jun 90% Jul 90% Aug 87% Sep 87% Oct 86% Nov 90% Dec 83% Jan 85% Feb 85% Mar 82% Apr 76% May 45% Jun 63% Jul 77% Aug 73% Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83% Mar 81%			
Jun 90% Jul 90% Aug 87% Sep 87% Oct 86% Nov 90% Dec 83% Jan 85% Feb 85% Mar 82% Apr 76% May 45% Jun 63% Jul 77% Aug 73% Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83%		Apr	89%
Jul 90% Aug 87% Sep 87% Oct 86% Nov 90% Dec 83% Jan 85% Feb 85% Mar 82% Apr 76% May 45% Jul 77% Aug 73% Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83%		May	89%
Aug 87% Sep 87% Oct 86% Nov 90% Dec 83% Jan 85% Feb 85% Mar 82% Apr 76% May 45% Jun 63% Jul 77% Aug 73% Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83%		Jun	90%
Sep   87%		Jul	90%
Nov 90% Dec 83% Jan 85% Feb 85% Mar 82% Apr 76% May 45% Jun 63% Jul 77% Aug 73% Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83%		Aug	87%
Nov 90% Dec 83% Jan 85% Feb 85% Mar 82% Apr 76% May 45% Jun 63% Jul 77% Aug 73% Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83%	2/16	Sep	87%
Nov 90% Dec 83% Jan 85% Feb 85% Mar 82% Apr 76% May 45% Jun 63% Jul 77% Aug 73% Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83%	103	Oct	86%
Jan 85% Feb 85% Mar 82%  Apr 76% May 45% Jun 63% Jul 77% Aug 73% Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83%	(	Nov	90%
Feb 85%  Mar 82%  Apr 76%  May 45%  Jun 63%  Jul 77%  Aug 73%  Sep 72%  Oct 83%  Nov 82%  Dec 77%  Jan 83%  Feb 83%		Dec	83%
Mar 82%  Apr 76%  May 45%  Jun 63%  Jul 77%  Aug 73%  Sep 72%  Oct 83%  Nov 82%  Dec 77%  Jan 83%  Feb 83%		Jan	85%
Apr 76%  May 45%  Jun 63%  Jul 77%  Aug 73%  Sep 72%  Oct 83%  Nov 82%  Dec 77%  Jan 83%  Feb 83%		Feb	85%
May 45% Jun 63% Jul 77% Aug 73% Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83%		Mar	82%
Jun 63%  Jul 77%  Aug 73%  Sep 72%  Oct 83%  Nov 82%  Dec 77%  Jan 83%  Feb 83%		Apr	76%
Jul 77% Aug 73% Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83%		May	45%
Aug 73% Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83%		Jun	63%
Sep 72% Oct 83% Nov 82% Dec 77% Jan 83% Feb 83%		Jul	77%
Nov 82% Dec 77% Jan 83% Feb 83%		Aug	73%
Nov 82% Dec 77% Jan 83% Feb 83%	9/17	Sep	72%
Nov 82% Dec 77% Jan 83% Feb 83%	201	Oct	83%
Jan         83%           Feb         83%	(1	Nov	82%
Feb 83%		Dec	77%
		Jan	83%
Mar 81%		Feb	83%
		Mar	81%

	Apr	87%
	May	83%
	Jun	82%
	Jul	82%
_	Aug	78%
2017/18	Sep	78%
.10	Oct	84%
(1	Nov	81%
	Dec	84%
	Jan	79%
	Feb	78%
	Mar	78%
	Apr	71%
	May	75%
	Jun	77%
	Jul	78%
6	Aug	81%
2018/2019	Sep	81%
18/	Oct	85%
7	Nov	89%
	Dec	83%
	Jan	84%
	Feb	86%
	Mar	86%

	Apr	76%
	May	81%
	Jun	80%
	Jul	78%
	Aug	76%
2019/20	Sep	79%
2019	Oct	78%
"	Nov	69%
	Dec	69%
	Jan	76%
	Feb	78%
	Mar	85%

Page 8 6

# Public Enquiries (PEMs) Totals received in each calendar month and the number outstanding at the end of each month

2017/2018					
Month	Received	Average Received per Day			
Apr	983	33			
May	1,604	52			
Jun	1,817	61			
Jul	1,638	53			
Aug	1,525	49			
Sep	1,503	50			
Oct	1,453	47			
Nov	1,242	41			
Dec	2,469	80			
Jan	2,677	86			
Feb	1,931	69			
Mar	2,840	92			
Totals	21,682	59			

2018/2019								
Month	Received	Average Received per Day						
Apr	2,154	72						
May	2,098	68						
Jun	2,113	70						
Jul	1,983	64						
Aug	1,821	59						
Sep	1,497	50						
Oct	1,553	50						
Nov	1,482	49						
Dec	1,323	43						
Jan	1,419	46						
Feb	1,464	47						
Mar	1,767	57						
Totals	20,674	57						

2019/2020									
Month	Received	Average Received per Day							
Apr	1,501	50							
May	1,614	52							
Jun	2,160	72							
Jul	2,112	68							
Aug	1,801	58							
Sep	1,991	66							
Oct	2,188	71							
Nov	2,506	84							
Dec	1,892	61							
Jan	2,605	84							
Feb	3,185	110							
Mar	1,509	49							
Totals	25,064	68							

Outstanding at Month-End*								
2017/2018	2018/2019	2019/2020						
1,114	1,967	1,104						
830	1,866	1,206						
885	1,739	1,475						
1,423	1,423	1,600						
1,503	1,503	1,399						
1,019	1,285	1,615						
904	965	1,291						
708	999	2,019						
1,139	985	1,900						
1,491	1,028	1,935						
1,312	1,080	2,087						
1,859	1,138	1,217						

Quarter	Quarter Received			
1	4,404	48		
2	4,666	51		
3	5,164	56		
4	7,448	83		
Totals	21,682	59		

Quarter	Received	Average Received per Day
1	6,365	70
2	5,301	58
3	4,358	47
4	4,650	52
Totals	20,674	57

Quarter	Received	Average Received per Day
1	5,275	58
2	5,904	64
3	6,586	72
4	7,299	80
Totals	25,064	68

Outstanding	Outstanding	Outstanding				
at Quarter-	at Quarter-	at Quarter-				
End 17/18	End 18/19	End 19/20				
885	1,739	1,475				
1,019	1,285	1,615				
1,139	985	1,900				
1,859	1,138	1,217				

<sup>\*</sup> irrespective of date PEM received

# Analysis of Public Enquiries (PEMs) Subject of Enquiries Received and Volume Received by Day and Date

Subject of Familia.	Percentage of Month-End Total							
Subject of Enquiry	Jan-20	Feb-20	Mar-20	19/20 Q4	2019/2020			
Bridgeworks	0.8	0.8	0.5	0.7	0.8			
Drainage	15.4	20.9	14.1	17.4	19.0			
Existing Signs - Unlit	0.5	0.5	0.5	0.5	0.4			
Flooding	0.2	0.2	0.1	0.2	0.2			
Fences and Furniture	0.3	0.6	0.3	0.4	0.6			
Grass Cutting / Verges	4.2	5.7	3.7	4.7	10.1			
Grit Bin Service request	0.2	0.0	0.0	0.1	0.1			
Hedge & Trees	0.9	1.8	1.6	1.4	2.3			
Highways Search / Adopted	0.0	0.0	0.0	0.0	0.0			
Ice Snow and Gritting Requests	0.4	1.5	0.3	0.9	0.4			
Major Highway Projects	0.0	0.1	0.1	0.1	0.1			
Mud / Hazard on Highway	4.5	5.2	2.1	4.3	4.2			
New Dropped Kerb	0.0	0.0	0.0	0.0	0.0			
New Signs and Road Markings	0.1	0.2	0.2	0.2	0.2			
Potholes	37.1	27.4	36.4	32.9	18.9			
Road Works Enquiry	0.5	0.9	0.8	0.7	0.9			
Roads Footpaths & Cycle Tracks	32.1	30.5	36.0	32.2	38.0			
Scaffold / Skip Permits / Temporary Road-Lane Closure / Building Materials	0.1	0.0	0.0	0.0	0.0			
Section 38 / 278 - Development Control	0.0	0.1	0.1	0.1	0.1			
Speed Limits	0.1	0.0	0.0	0.0	0.1			
Traffic Calming	0.0	0.0	0.0	0.0	0.0			
Traffic Regulation Orders	0.7	0.4	0.5	0.5	0.7			
Traffic Signals - Permanent	0.8	1.9	1.5	1.4	1.5			
Traffic Signals - Temporary	1.0	1.0	1.1	1.0	1.0			
Utility Co Apparatus / Works	0.3	0.2	0.3	0.2	0.2			

Number of Enquiries Received on Each Day of the Week	Jan-20	Feb-20	Mar-20	19/20 Q4	2019/2020
Sun	148	209	299	656	1,733
Mon	373	580	272	1,225	4,733
Tue	482	432	212	1,126	4,475
Wed	506	768	171	1,445	4,329
Thu	522	444	73	1,039	4,274
Fri	448	394	119	961	3,773
Sat	126	183	363	672	1,574
Totals	2,605	3,010	1,509	7,124	24,891

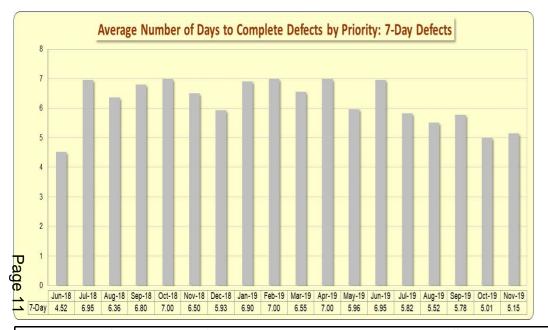
% of Enquiries Received on Each Day of the Week	Jan-20	Feb-20	Mar-20	19/20 Q4	2019/2020
Sun	5.7	6.9	19.8	9.2	7.0
Mon	14.3	19.3	18.0	17.2	19.0
Tue	18.5	14.4	14.0	15.8	18.0
Wed	19.4	25.5	11.3	20.3	17.4
Thu	20.0	14.8	4.8	14.6	17.2
Fri	17.2	13.1	7.9	13.5	15.2
Sat	4.8	6.1	24.1	9.4	6.3

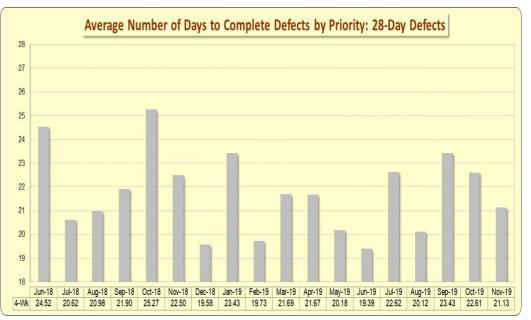
Page 10

8

### **Average Time to Complete Works by Priority**

Pri	ority	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19
1-H	lour (h:mm)	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00	1:00
1-D	ay (days)	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00





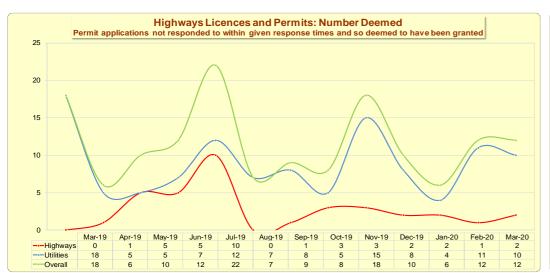
Most one-hour defects are 'make-safe repairs', such as putting up barriers, coning off areas, putting utility covers over voids, and inserting instant pothole-repair materials into a deep pothole.

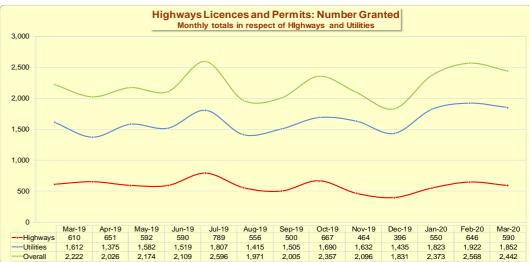
It is difficult to report times for 1-hour orders because such orders are raised retrospectively, meaning that by the time a defect is instructed, it will have already been completed. These defects cases are then closed on the main system after the event. As an example, a 1-hour defect reported at 10 a.m. will not be raised on the system until 4 p.m. that day and will then be closed on the system the following day.

1-day defects are similarly difficult to report. Such orders are raised and sent to Ringway at 5 p.m., regardless of what time they are found during that day. These cases are then processed the following working day.

### **Streetworks Licences and Permits**

### Highways and Utilities Permits granted and deemed and summary of inspections





Inspections Summary - 19/20 Q3	Total Category As	Total Category Bs	Total Category Cs	Total Category Ds	Total Permits	Total Defects	Total Inspections	Abortive Inspections
Inspector 1	219	0	0	66	205	0	490	37
pector 2	41	174	277	70	25	31	618	37
Inspector 3	255	2	0	51	175	49	532	30
Inspector 4	44	292	282	73	39	181	911	42
Inspector 5	108	0	0	21	0	0	129	9
Inspector 6	75	218	138	83	35	252	801	58
Inspector 7	59	206	197	98	59	70	689	36
Inspector 8	61	196	234	44	40	291	866	57
Inspector 9	192	15	9	30	156	102	504	20
Total	1,054	1,103	1,137	536	734	976	5,540	326

Inspections Summary - 19/20 Q4	Total Category As	Total Category Bs	Total Category Cs	Total Category Ds	Total Permits	Total Defects	Total Inspections	Abortive Inspections
Inspector 1	258	1	0	39	231	0	529	143
Inspector 2	77	220	253	53	43	56	702	278
Inspector 3	287	6	0	123	230	33	679	213
Inspector 4	49	266	264	53	34	179	845	320
Inspector 5	95	1	0	9	0	1	106	5
Inspector 6	90	158	114	84	55	222	723	299
Inspector 7	85	204	247	67	82	111	796	272
Inspector 8	62	154	173	39	43	292	763	257
Inspector 9	260	8	0	18	214	61	561	216
Total	1,263	1,018	1,051	485	932	955	5,704	2,003

# Street Lighting Calendar-month totals of energy used by County Council-owned street lights and street lighting energy costs

Year	Customer	Units	Total (Annual)	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2012/13	Customer total	kWh	22,092,112	1,616,050	1,414,056	1,224,429	1,325,052	1,544,212	1,754,119	2,099,387	2,283,098	2,501,979	2,426,921	1,985,936	1,916,874
2013/14	Customer total	kWh	22,074,495	1,598,089	1,397,565	1,215,750	1,319,907	1,542,914	1,766,583	2,124,409	2,293,261	2,494,577	2,427,819	1,984,869	1,908,753
2014/15	Customer total	kWh	21,323,429	1,579,957	1,377,198	1,184,729	1,276,190	1,505,677	1,703,392	2,051,200	2,228,522	2,409,414	2,326,843	1,886,775	1,793,533
2015/16	Customer total	kWh	20,056,063	1,453,173	1,265,786	1,085,762	1,181,794	1,395,073	1,598,872	1,937,053	2,122,625	2,137,472	2,243,437	1,891,674	1,743,341
2016/17	Customer total	kWh	19,563,517	1,405,973	1,217,648	1,057,199	1,141,479	1,348,397	1,537,805	1,875,060	2,060,268	2,264,689	2,193,015	1,773,953	1,688,031
2017/18	Customer total	kWh	19,052,069	1,365,933	1,189,413	1,037,269	1,130,145	1,333,283	1,529,746	1,853,163	2,006,613	2,177,150	2,098,502	1,697,195	1,633,657
2018/19	Customer total	kWh	18,457,931	1,331,816	1,151,340	993,727	1,082,584	1,281,116	1,448,438	1,760,351	1,942,887	2,141,210	2,063,869	1,674,834	1,585,759
2019/20	Customer total	kWh	18,269,388	1,292,581	1,123,235	983,411	1,063,770	1,252,667	1,436,531	1,749,274	1,924,699	2,105,215	2,047,659	1,719,621	1,570,726
2016/17	Spend	£	2,209,301	158,488	137,303	119,887	128,167	151,887	173,450	211,570	233,115	259,175	249,768	198,168	188,323
2017/18	Spend	£	2,479,439	179,003	155,878	135,773	147,204	173,898	197,159	238,615	259,312	284,576	276,772	219,691	211,558
2018/19	Spend	£	2,671,459	192,447	166,948	143,841	156,155	184,884	209,593	254,683	281,659	313,081	300,332	240,357	227,479
2019/20	Spend	£	2,884,348	207,374	180,855	158,180	170,150	200,794	225,817	274,910	303,184	334,093	320,764	265,568	242,659

Power Data

## **Household Waste**

### Waste collected across Worcestershire (kg per head of resident population)

	kg/h Worcestershire	Highest kg/h	Lowest kg/h	% Diverted From Landfil	Highest	Lowest
2011/12	451.00	497.80	422.70	51.95%	Cumbria	Oxfordshire
2012/13	443.70	476.70	424.10	50.73%	Cumbria	Oxfordshire
2013/14	456.00	477.70	428.40	50.88%	Devon	Oxfordshire
2014/15	459.80	497.20	430.80	50.95%	North Yorkshire	Oxfordshire
2015/16	469.66	497.79	421.65	50.55%	Cumbria	Hertfordshire
2016/17	477.07	493.40	418.80	68.80%	North Yorkshire	Hertfordshire
2017/18	458.35	481.20	416.13	88.20%	Cumbria	Hertfordshire
2018/19	459.15	477.70	406.00	87.60%	Cumbria	Hertfordshire

Worcestershire's local figure for 2018/2019 was confirmed in mid-November 2019. The national figures for 2018/2019 were published by DEFRA at the end of that month. The data did not include any revisions to previous years' figures.

# **Waste Disposal**

### Municipal waste sent to landfill and waste sent for re-use, recycling or composting

Year	% Municipal Waste Landfilled	% Household Waste Re-Used, Recycled or Composted
2013/14	49.1	40.9
2014/15	49.1	40.8
2015/16	47.6	41.4
2016/17	31.2	42.7
2017/18	11.8	42.9
2018/19	12.4	43.3

### **Countryside Access**

### 2019/2020 Reports Received and Resolutions Summary

	April	May	June	July	August	September	October	November	December	January	February	March
Outstanding Public	5,107	5,133	5,223	5,341	5,403	5,436	5,416	5,307	5,288	5,215	5,390	5,446
Rights of Way (PROW)	(includes											
reports	4,624 defects &	4,650 defects &	4,733 defects &	4,844 defects &	4,894 defects &	4,911 defects &	4,888 defects &	4,778 defects &	4,761 defects &	4,775 defects &	4,840 defects &	4,875 defects &
reports	483 obstructions)	483 obstructions)	490 obstructions)	497 obstructions)	509 obstructions)	525 obstructions)	528 obstructions)	529 obstructions)	527 obstructions)	540 obstructions)	550 obstructions)	571 obstructions)
	253	153	202	332	240	193	199	123	119	169	165	143
New reports received	(includes 220 defects	(includes 138 defects	(includes 190 defects	(includes 299 defects	(includes 212 defects		(includes 178 defects	(includes 107 defects	(includes 111 defects	(includes 150 defects	(includes 151 defects	(includes 117 defects
in month	& 33 obstructions)	and 15 obstructions)	& 12 obstructions)	& 33 obstructions)	& 18 obstructions)	& 28 obstructions)	& 21 obstructions)	& 16 obstructions)	& 8 obstructions)	& 19 obstructions)	& 14 obstructions)	& 26 obstructions)
	123	143	120	188	173	166	233	224	147	152	94	84
Reports resolved in	(113 defects & 10	(includes 125 defects	(includes 112 defects	(includes 170 defects	(includes 164 defects	(includes 153 defects	(includes 216 defects	(includes 211 defects	(includes 134 defects	(includes 141 defects	(includes 90 defects	(includes 79 defects
month	obstructions)	& 18 obstructions)	& 8 obstructions)	& 18 obstructions)	& 9 obstructions)	& 13 obstructions)	& 17 obstructions)	& 13 obstructions)	& 13 obstructions)	& 11 obstructions)	& 4 obstructions)	& 5 obstructions)
Reports resolved by												
volunteers												
(Cumulative, for this	36	53	99	136	161	186	211	234	275	286	312	319
Financial year)												
rinanciai year)												
Reports resolved in	36	17	46	37	25	25	25	23	41	11	26	7
month by Volunteers			-									
(Number and %)	29%	12%	38%	20%	14%	15%	11%	10%	28%	7%	28%	8%
,												

- Outstanding PROW reports: This figure is currently growing by around 600 per year. The bulk of outstanding reports are of low priority (such as missing signs and waymarking).
- New reports received each month: The number of new reports is very seasonal with the bulk of new reports being over early/mid summer. Other variations are normally due to submission of surveys from the Ramblers. The number of reported issues was lower in November and December due to the wet weather, which also meant many sites could not be accessed by contractors to do the work.
- Exports resolved each month: The number of reports resolved per month is more consistent throughout the year. Variations tend to be due to the completion of large programmes of planned work such as signage programmes (as in October and November) or issues with site accessibility due to the weather.
- Reports resolved by Volunteers (Cumulative, for this Financial year): The number of defects resolved by volunteers, both individuals and groups. The true figure is higher, as much of their work is not recorded.
- Number of new Volunteer Groups: There are 16 groups across the County. This figure remains largely static (the most recent volunteer group started in May 2018) and doesn't indicate how active the groups are (some do work several times a month, some only very occasionally). We consider a measure of resolutions achieved by volunteers to be a better gauge of the success of our volunteer scheme.

### Percentage of Rail Journeys Running On Time

		To Worcester			From Worcester			Total Journeys		Morning Peak Times			Evening Peak Times		
	Total Number of Trains TO Worcester	Total Number of Trains TO Worcester ON TIME	% Trains TO Worcester ON TIME	Total Number of Trains FROM Worcester	Total Number of Trains FROM Worcester ON TIME	% Trains FROM Worcester ON TIME	Total number of train journeys	Total number of train journeys ON TIME	% Total Journeys ON TIME	Total Number AM Journeys	Total Number AM Journeys ON TIME	% AM Journeys ON TIME	Total Number PM Journeys	Total Number PM Journeys ON TIME	% PM Journeys ON TIME
Dec-17	30	1	3.3%	33	0	0.0%	63	1	1.6%	24	0	0.0%	39	1	2.6%
Jan-18	29	22	75.9%	37	21	56.8%	66	43	65.2%	31	23	74.2%	35	20	57.1%
Feb-18	28	19	67.9%	31	19	61.3%	59	38	64.4%	27	23	85.2%	32	15	46.9%
Mar-18	37	24	64.9%	40	22	55.0%	77	46	59.7%	33		69.7%	44	23	52.3%
Apr-18	35	29	82.9%	41	31	75.6%	76	60	78.9%	33	29	87.9%	43	31	72.1%
May-18	53	23	43.4%	54	28	51.9%	107	51	47.7%	50	32	64.0%	57	19	33.3%
Jun-18	29	17	58.6%	37	18	48.6%	66	35	53.0%	31	23	74.2%	35	12	34.3%
Jul-18	26	14	53.8%	39	17	43.6%	65	31	47.7%	35	23	65.7%	30	8	26.7%
Aug-18	27	20	74.1%	38	27	71.1%	65	47	72.3%	31	25	80.6%	34	22	64.7%
Sep-18	27	19	70.4%	32	26	81.3%	59	45	76.3%	28	25	89.3%	31	20	64.5%
Oct-18	27	12	44.4%	36	26	72.2%	63	38	60.3%	31	17	54.8%	32	21	
Nov-18	27	18	66.7%	37	24	64.9%	64	42	65.6%	30	21	70.0%	34	21	61.8%
Dec-18	45	22	48.9%	58	41	70.7%	103	63	61.2%	51	28	54.9%	52	35	67.3%
Jan-19	39	23	59.0%	44	36	81.8%	83	59	71.1%	34	25	73.5%	49	34	69.4%
Feb-19	27	17	63.0%	32	29	90.6%	59	46	78.0%	28	21	75.0%	31	25	80.6%
Mar-19	27	17	63.0%	32	29	90.6%	59		78.0%	28	21	75.0%	31	25	
Apr-19	33	24	72.7%	36	31	86.1%	69		79.7%	32	27	84.4%	37	28	75.7%
May-19	47	38	80.9%	55	50	90.9%	102	88	86.3%	48	44	91.7%	54	44	81.5%
<b>JU</b> h-19	28	22	78.6%	34	28	82.4%	62	50	80.6%	28	24	85.7%	34	26	
<b>₿</b> I-19	30	21	70.0%	35	30	85.7%	65	51	78.5%	29	26	89.7%	36	25	69.4%
<b>A</b> ug-19	32	26	81.3%	41	35	85.4%	73	61	83.6%	33	29	87.9%	40	32	80.0%
Sèp-19 Oct-19	29	23	79.3%	35	32	91.4%	64	55	85.9%	30	28	93.3%	34	27	
Oct-19	26	18	69.2%	32	28	87.5%	58	46	79.3%	27	22	81.5%	31	24	77.4%
Nov-19	28	17	60.7%	33	24	72.7%	61	41	67.2%	28	21	75.0%	33	20	
Dec-19	51	43	84.3%	72	47	65.3%	123	90	73.2%	59	43	72.9%	64	47	73.4%
Jan-20	45	33	73.3%	40	30	75.0%	85	63	74.1%	34	25	73.5%	51	38	
Feb-20	31	24	77.4%	36	25	69.4%	67	49	73.1%	32	24	75.0%	35	25	71.4%
Mar-20	45	35	77.8%	43	37	86.0%	88	72	81.8%	39	36	92.3%	49	36	73.5%

Economic Growth - Gross Value Added (GVA)

The value of goods and services produced in Worcestershire, less the cost of all inputs and raw materials directly attributable to their production

Year	Actual Figure (£s)	Actual Target (£s)	Performance (£000 millions)	Target (£000 millions)
2007/2008	9,900,000,000		9,900	
2008/2009	9,496,000,000	9,900,000,000	9,496	9,900
2009/2010	9,758,000,000	9,496,000,000	9,758	9,496
2010/2011	10,214,000,000	9,758,000,000	10,214	9,758
2011/2012	10,649,000,000	10,214,000,000	10,649	10,214
2012/2013	11,085,000,000	10,649,000,000	11,085	10,649
2013/2014	11,628,000,000	11,085,000,000	11,628	11,085
2014/2015	12,256,000,000	11,628,000,000	12,256	11,628
2015/2016	12,623,000,000	12,256,000,000	12,623	12,256
2016/2017	13,288,000,000	12,623,000,000	13,288	12,623
2017/2018	13,480,000,000	13,288,000,000	13,480	13,288

Performance	Target
0.81%	0.81%
0.81%	0.82%
0.82%	0.82%
0.83%	0.82%
0.83%	0.82%
0.83%	0.82%
0.85%	0.82%
0.84%	0.82%
0.85%	0.82%
0.86%	0.82%

## Working Age Adults (16 to 64) In Employment

		Performance	Target
	Jun	77.60%	71.90%
14/15	Sept	77.20%	72.50%
41	Dec	77.30%	72.50%
	Mar	78.30%	71.70%
	Jun	78.20%	72.90%
15/16	Sept	78.20%	73.30%
15/	Dec	77.60%	73.60%
	Mar	76.10%	73.90%
	Jun	75.40%	73.90%
16/17	Sept	75.90%	73.90%
16/	Dec	75.90%	73.90%
	Mar	76.10%	74.10%
	Jun	76.90%	74.40%
17/18	Sept	76.40%	74.60%
171	Dec	75.80%	74.70%
	Mar	76.90%	75.10%
	Jun	78.00%	75.20%
18/19	Sept	78.30%	75.20%
18/	Dec	78.20%	75.30%
	Mar	79.50%	75.30%
	Jun	78.70%	75.30%
19/20	Sept	78.20%	75.80%
19/	Dec	78.90%	75.90%
	Mar	78.00%	76.00%

Page 17 15

### **Superfast Broadband**

Month	%
Sep-16	90.50%
Dec-16	91.50%
Mar-17	92.50%
Jun-17	92.90%
Sep-17	93.30%
Dec-17	94.10%
Mar-18	94.60%
Jun-18	94.70%
Sep-18	95.30%
Dec-18	95.50%
Mar-19	95.70%
Jun-19	95.80%
Sep-19	96.00%
Dec-19	96.20%
Mar-20	96.50%

Worcestershire homes and business premises connected to Superfast broadband (24 Megabits per second).

Updates available from:-

https://labs.thinkbroadband.com/local/worcestershire,E10000034

### **Green Flags Awarded Across Worcestershire**

Year	Number of Flags
2016	12
2017	13
2018	13
2019	14

Awards for District Council and County Council sites, which meet the eight assessment criteria: a welcoming place; healthy, safe and secure; clean and well maintained; run sustainably; conservation and heritage; community involvement; marketing; management planning.

Page 18 16

### **Return On County Council Spending On The Local Economy**

The additional amount in Worcestershire's economy as a result of spending in it by Worcestershire County Council. This is monitored using the Local Multiplier (LM3) score. The multiplier takes into account three elements (or 'rounds'): money available to WCC to spend; where and with whom that money is spent; where and how suppliers and their staff re-spend their incomes.

Year	LM3 score
2015/2016	1.89
2016/2017	1.90
2017/2018	1.91
2018/2019	1.86

### Local Multiplier 3 (LM3) 2018/2019

### Round 1

The proportion of spending on employees and capital has decreased slightly and the share of revenue spending has risen compared with 2017/2018.

	Expenditure (£m)	2018/2019 %	2017/2018 %	2016/2017 %	2015/2016 %
Employees	262	26%	30%	28%	32%
Revenue	597	60%	56%	58%	52%
Capital	139	14%	15%	14%	16%
Total	998				

### Round 2

There has been a very slight reduction in the proportion of employee spend estimated to be local from 48.3% to 48.0%, with the proportion of supplier spending estimated to be local falling compared with 2017/2018. Analysis of the largest payments to suppliers suggests that this change is due to several payments in 2018/2019 to real estate investment companies and is thus likely to reflect changes in the council's investment approach rather than changes in spending for services from local to non-local suppliers.

	Local Spend (£m)	2018/2019 Local %	2017/2018 Local %	2016/2017 Local %	2015/2016 Local %
Employees	126	48%	48%	49%	49%
Suppliers	295	41%	46%	46%	46%
Total	421				

### Round 3

The assumptions used to estimate local re-spend by staff are the same as those used in previous years. Information on supplier spend by service type has been updated to reflect 2018/2019 spend. A slightly lower proportion of supplier spending is estimated to be re-spent locally than in 2017/2018. The changes in spending contributing most to this are a fall in the proportion of spending on Adult's Social Care, for which 60% is assumed to be spent locally, and a rise in the proportion of spending on Environmental Services, for which only 30% is assumed to be spent locally.

	Local Spend	2018/2019	2017/2018	2016/2017
	(£m)	Local %	Local %	Local %
Local staff	67	53%	53%	53%
Non-local staff	7	26%	26%	26%
Local Suppliers	147	50%	51%	49%
Non-local suppliers	219	50%	51%	49%
Total	440			

### LM3 2018/2019 Calculation

Round 1	998
Round 2	421
Round 3	440
Total	1,859
Round 1	998
LM3 indicator	1.86
(Total ÷ Round 1)	1.00

### **Summary**

The 2018/2019 figure of 1.86 is slightly lower than the equivalent estimate for 2017/2018 of 1.91 (revised from 1.92 to reflect updated information on supplier spending). This is due to higher spending with non-local suppliers, which appears to be due to several payments to real estate investment companies. Changes in the proportion of spending on different services has also resulted in a slightly lower proportion of supplier spending estimated to be re-spent locally in Round 3.

Page 19 17

# **Appendix 1 - Glossary of Abbreviations and Technical Definitions**

Term	Abbreviation	Description
Category A inspection		Inspections undertaken during street works, carried out against the Department for Transport publication Safety at Street Works and Road Works. Compliance with the document is statutory for street works and became statutory for Works for Road Purposes as of 1 <sup>st</sup> October 2014.
Category B inspection		Inspections undertaken between the date the street work finishes to any time up to six months later.
Category C inspection		Check of street works at the end of 2-year guarantee period.
Category D inspection		Undertaken either at the point defective street works are identified, during remedial works, or once the remedial works have been completed.
Coarse Visual Inspection	CVI	Coarse Visual Inspection (CVI): A CVI Survey provides a visual condition assessment of the highway. It is a simple and efficient survey, providing a reliable method of assessing the 'coarse' condition of a network. Undertaken from a slow-moving vehicle, the survey team use a laptop computer linked to a digital trip meter. As each defect is observed it is recorded for distance, position and extent using a Condition Index (CI) score. There are 4 categories within a CVI, covering surface properties, wearing, structural condition, edging. Each category has a numerical range, which, when combined, gives the overall Condition Index. A higher Index indicates more extensive remedial work is required.
Deemed		A street works permit authority should reply to permit applications within the given response times. If it fails to do so, however, under the terms of the Traffic Management Act 2004, a permit is deemed to be granted in the terms of the application.
Fixed-Penalty Notice	FPN	In this context, this refers to penalties imposed on street works contractors in relation to permissions, timeliness, and quality of work, as set out in the New Road and Street Works Act 1991
Footways - Prestige Walking Zones		Areas with a high proportion of public space with high footfall, often in large retail areas or approaching a transport hub.
Footways - Primary Walking Routes		Busy urban shopping and business areas and main pedestrian routes.
Footways - Secondary Walking Routes		Medium-usage routes through local areas that feed into primary walking routes, local shopping centres, etc.
Footways - Link Footways		In urban areas, these provide connections between local-access urban routes; in rural areas, any busy route.
Footways - Local Access Footways		Low-usage routes, short estate-road pathways, and cul-de-sac walkways.
Footways - Minor Footways		Little-used rural footways serving a very limited number of properties.
Green Flag		Green Flag status indicates a publicly-accessible park/green space meets the United Kingdom's laid-down standards for cleanliness, safety, conservation, and management.
Gross Value Added	GVA	Gross Value Added is the measure of the value of goods and services produced in an area, industry or sector of an economy. It is calculated by Office for National Statistics on an annual basis as follows:-
Household Waste	HHW	Gross Domestic Product + subsidies – taxes (direct, sales)
Household Waste Recycling Centre	HWRC	County Council administers the rubbish tips / household recycling centres provided for residents to recycle and dispose of their household waste. Sites are located in Bromsgrove, Droitwich, Kidderminster, Malvern, Pershore, Redditch, Stourport, Tenbury, Upton, and Worcester (Bilford Road and Hallow Road).
Kilowatt hour	KWh	The kilowatt hour is commonly used as a billing unit for energy delivered by electric utilities. The total energy in kilowatt hours is equal to the power in kilowatts multiplied by the time in hours.
Licences and Permits		Required when undertaking street works on the highway in Worcestershire. Only registered companies can apply for licences and permits on the highway. Applications are required for road closures, footpath closures, speed restrictions, temporary traffic signals, lane closures, diversionary routes, cranes, fencing, hoardings, Mobile Elevated Working Platforms (MEWPs), scaffolding, skips, welfare cabins.
Megabits per second	Mbps	A standard unit of measure of internet connection speeds
Mobile Elevating Work  Platform	MEWP	Mobile Elevating Work Platforms provide safe and quick access to trees and a secure working platform.
New Road and Street Works Act 1991	NRSWA	An Act relating to provision of new roads (including Development Control) and to make provisions with respect to street works
Office for National Statistics	ONS	The executive office of the UK Statistics Authority, a non-ministerial department which reports directly to the UK Parliament. Population and economic data used in the performance indicators is taken from ONS data-sets.
Public Enquiries Management System	PEM	Members of the public are able to use our website to report highways issues on-line via our Public Enquiry Management (PEM) system. This has a tracking facility and allows our Highways and Transport Control Centre to review all requests received each day and determine the most appropriate action. The PEM system allows members of the public to be updated about the progress of their reported issue. As a result of using the system to log and track enquiries, 'PEMs' has become the generally-used term for the enquiries themselves.

Page 20 18

Term	Abbreviation	Description
Permits		Please see 'Licences'
Roads - 'A' Class		These can be trunk or principal roads. They are often described as 'main' roads and tend to have heavy traffic flows, though generally not as high as motorways. Many of the long distance rural 'A' roads are trunk roads, for which responsibility for maintenance in England lies with Highways England (formerly the Highways Agency). 'A' roads for which local highway authorities are responsible are non-trunk routes of regional and urban strategic importance.
Roads - 'B' Class		These roads are maintained by the local highway authority. In urban areas, such roads are not regarded as being as significant as 'A' roads, though in some cases they may have similarly high flows. They are useful distributor roads, often between towns or villages. 'B' roads in rural areas often have markedly low traffic flows compared with their 'A' road counterparts.
Roads - 'C' Class		The local highway authority maintains these roads, which are regarded as of lesser importance than either 'B' or 'A' roads and generally have only one carriageway of two lanes and carry less traffic. They can have low traffic flows in rural areas.
Roads - Unclassified		Maintained by the local highway authority, these are residential roads in both urban and rural locations and also rural lanes, the latter normally having very low traffic flows. Most 'Unclassified' roads will have only two lanes and in rural areas may only have one lane with 'passing bays' at intervals to allow for two-way traffic flow.
<u>Surface C</u> ondition <u>A</u> ssessment of the <u>N</u> ational <u>NE</u> twork of <u>R</u> oads	SCANNER	SCANNER Surveys measure the texture, depth and roughness of the road surface and are attached to vehicles that usually travel at approximately 30 miles per hour.
Section 38	<b>S</b> 38	A legal Development Control agreement made pursuant to Section 38 of the Highways Act (1980) that provides for dedication of a road or other way as a highway, and an agreement to adopt the highway at a specified point in time. Section 38 Agreements will often be combined with a Section 278 Agreement (please see below) if works to the existing highway are involved. Section 278 Agreements may also include a Section 38 Agreement element if land is required to be adopted.
Section 50	<b>S</b> 50	A street works licence required in line with Section 50 of the New Road and Street Works Act 1991 to enable breaking open, boring or tunnelling under any street; lacing or adjusting apparatus under any street; repairing, altering or renewing any apparatus under any street.
Section 72	S72	This section of the New Roads and Street Works Act (NRWSA) 1991 stipulates that local authorities have a statutory duty to inspect and monitor live works and subsequent reinstatements on the highway. Where an inspection finds a reinstatement to be non-compliant, a defect notification is raised and sent to the company advising them to come back and repair the reinstatement to the statutory standard. Subsequent inspections will then take place to make sure it's completed to the required standard. The local authority can levy charges for all follow-up inspections
Section 74	S74	The New Road and Street Works Act 1991 Section 74 requires those carrying out work to pay a daily charge for occupation of the highway. This is called 'Lane Rental'. Section 74 of NRSWA also allows highway authorities to charge if street works are unreasonably prolonged and take longer than previously agreed.
Section 75	<b>S</b> 75	The New Road and Street Works Act 1991 Section 75 stipulates that contractors shall pay to the highways authority the prescribed fee in respect of each inspection of the works carried out by the authority. Different fees may be prescribed according to the nature or extent of the excavation or other works and the place where they are executed
Section 171	S171	The Highways Act 1980 Section 171 decrees that investigatory works that include breaking open, boring or tunnelling under any street maintained at public expense must seek consent from the Highway Authority responsible for that street. This Licence only allows the holder of the Licence to carry out such works as set out in the Description of Works within the application. Any additional works must be agreed by the Highway Authority prior to their commencement. The conditions of the Licence must be adhered to for the duration of the Licence. All works will be undertaken.
Section 278	S278	A Development Control agreement made according to Section 278 of the Highways Act (1980), which enables a local Highway Authority, where it is satisfied that it will be of benefit to the public, to carry out works on the Adopted Highway, in accordance with the terms of the agreement entered into with the developer.
Superfast Broadband		Internet speeds faster than 24 Megabits per second (Mbps). This threshold was chosen by the Government as it is the theoretical maximum broadband speed that can be delivered via a copper telephone line using certain types of technology. The Government's target is that 95% of homes and businesses should be able to access superfast broadband.
Technical Approval		In Development Control, Technical Approval is required for all new and existing structures with potential highway implications, irrespective of whether or not they are eventually intended to be adopted by the County Council. The process relates to design, construction, assessment, alteration, strengthening, and repair to ensure all structures are safe, durable, and (in the case of structures proposed for adoption) are designed to require minimal maintenance.  Structures subject to the Approval process include bridges, tunnels, subways, culverts, retaining walls, reinforced earth structures, gantries, pipe bridges, and buried structures. The County Council as the Technical Approval Authority (TAA) should be consulted to determine applicability.
Technical Approval Authority	TAA	The local authority responsible for assessing submissions from developers relating to Section 38/Section 278 schemes.

Page 21 19

Term	Abbreviation	Description
Traffic Regulation Order	TRO	Legal orders made by Worcestershire County Council (the Local Highway Authority) to apply loading and parking restrictions to the highway to ensure the expeditious movement of traffic and protect public safety. The introduction of an order supports a range of measures, which govern or restrict the use of public roads, including waiting and loading, one-way streets, speed limits, weight and width restrictions, access and turning restrictions, permanent and temporary road and pavement closures, double yellow lines, turning restrictions/bans. TROs are used to improve road safety or to protect the needs of all users of the highway and can be used to balance the demands to park, load/unload, walk, cycle, and gather in a given area. Orders cannot be made before the statutory period for objections has ended or after a period of two years from the making of the initial notice.

Page 22 20

# Appendix 2 - Traffic Management Act 2004: Application and Response Times

Activity Type	Minimum application periods ahead of proposed start date		Minimum period before permit expires for application for variation (including extension)	Response Times for issuing a permit or seeking further information or discussion		Response times to applications for permit variations
	Application for provisional advance authorisation	Application for permit	2 days or 20% of	Application for provisional advance authorisation	Application for permit	
Major	3 months	10 days	the original duration	1 calendar month	5 days	
Standard	n/a	10 days	<ul> <li>whichever is longest</li> </ul>	n/a	5 days	
Minor	n/a	3 days	- g	n/a	2 days	2 days
Immediate	n/a	2 hours after		n/a	2 days	

Page 23 21

### Appendix 3 - Highways Inspections: Categories and Frequencies of Inspections

Asset Type	Category	Frequency	
	Strategic Routes	Once a month	
Carriageways	Main Distributors	Once a month	
Carriageways	Link Roads	Every three months	
	Local Access Roads	Once a year	
	Prestige Walking Zones	Once a month	
	Primary Walking Routes	Once a month	
Footways	Secondary Walking Routes	Every three months	
	Link Footways	Every six months	
	Local Access Footways	Once a year	
	Part of carriageway	(as part of carriageway)	
Cycleways	Remote from carriageway	Every six months	
	Cycle Trails	Once a year	

These inspections accord with the Code of Practice for Well Maintained Highways. This is being reviewed in line with the new Code of Practice ("Well Managed Highway Infrastructure"), implemented October 2018. For more-detailed definitions of footway categories, please see 'Footways' section of Appendix 1 (Glossary).

Page 24 22

# Economy and Environment Overview and Scrutiny Panel

21 July 2020

Year End 2019/20 Financial Update



# **Year End Financial Position – Economy and Environment**

				One	Off / Adjustme	ents		
Service	2019/20 Net Budget	2019/20 Actual	19/20 Draft Variance Before Adj's	Transfer to Capital	Proposed Withdrawal from Reserves / Grants	Proposed C/Fwds	Variance After Adj's	Variance After Adj's
	£000	£000	£000	£000	£000	£000	£000	%
Strategic Land & Economy	1,125	1,151	25				25	2.2%
anning & Regulation	1,004	1,418	414				414	41.2%
₩ighways Contracts,Winter Service and Projects	7,503	7,295	(208)		(24)		(232)	-3.1%
Waste Services	27,587	27,622	35		(114)		(79)	-0.3%
Network Control	604	(90)	(694)		(70)		(764)	-126.5%
Operations, Highways and PROW	7,148	7,866	718		(550)		168	2.3%
Transport Operations	11,481	11,087	(393)		(11)		(404)	-3.5%
Transport Recharge to CFC and DAS Directorates	(885)	(885)	0		0		0	0.0%
Business, Administration & Systems	181	71	(110)		0		(110)	-60.9%
Economy & Infrastructure	55,749	55,535	(214)	0	(769)	0	(983)	-1.8%



# **Key Headlines – Economy and Environment**

Overall the year end position is an underspend of c£1m, which is an improvement of c£0.9m since Qtr 3

# Key variances are:

- Planning and regulation services overspent due to one off redundancy costs and additional work undertaken on new projects
- Highways contracts and projects underspent due to reduced staffing
- Network control underspent due to staff vacancies and an increase in income generation relating to permits and work on the highways
- Operations and Highways overspent due to supervision fees
- Transport operations underspent due to additional income and reduced patronage of concessionary fares
- Business admin underspend relates to staffing and non-essential spend

This page is intentionally left blank

Directorate	Scrutiny	Service Area	20/21 £'000
People	Adult Care and Well-being	Adult Social Care	130,676
People	Adult Care and Well-being	Provider services	9,299
People	Corporate & Communities	Community leadership	204
People	Corporate & Communities	Strategic Libraries & Learning	4,955
People	Corporate & Communities	Museums Service	636
People	Corporate & Communities	Greenspace & Gypsy Services	500
People	Corporate & Communities	Archives & Archaeology	1,525
People	Corporate & Communities	Skills & Investment including Adult learning	414
People	Corporate & Communities	Registration & Coroner Services	872
People	Corporate & Communities	Public Analyst & Scientific Advice	67
People	Corporate & Communities	Trading Standards	183
People	Children & Families	SENDIASS	95
People	Children & Families	Childrens Commissioning and Partnership	349
People	Children & Families	Historic Chs	1,663
People	Children & Families	Childrens S75	1,604
·		Total People Services	153,043
WCF	Children's	WCF Contract including grants	100,214
E&I	Economy & Environment	Business Administration and Systems	-375
E&I	Economy & Environment	Strategic Land & Economy	1,116
E&I	Economy & Environment	Major Projects	35,460
E&I	Economy & Environment	Highways & PROW	7,144
E&I	Economy & Environment	Transport	11,114
E&I	Economy & Environment	Planning & Regulation	908
E&I	Economy & Environment	Network Control	567
		Total Economy & Infrastructure	55,933
COACH	Corporate & Communities	COaCH Management	266
COACH	Corporate & Communities	Commercial Team	258
COACH	Corporate & Communities	Technology Team	504
COACH	Corporate & Communities	Legal & Democratic Services	5,163
COACH	Corporate & Communities	Property Services Function	715
COACH	Corporate & Communities	Programme Office Function	43
		Total Commercial and Change	6,947
Finance	Corporate & Communities	Whole Organisation including Minimum Revenue Provision (MRP)	28,619
Finance	Corporate & Communities	Finance Service	1,127
CEX	Corporate & Communities	Chief Executive	470
CEX	Corporate & Communities	HR, OD & Engagement	478
CEX	Corporate & Communities	Remaining Cross Council Savings to be allocated  Total Chief Executive Unit	-1,692 <b>29,002</b>
		Total	345,139

Scrutiny	Directorate	Service Area	20/21 £'000
A doubt Come and Mall being	Danula	Adult Carial Cara	
Adult Care and Well-being	People	Adult Social Care	130,676
Adult Care and Well-being	People	Provider services	9,299
		Total Adult Care and Well-being Scrutiny	139,975
Corporate & Communities	People	Community Services Leadership	204
Corporate & Communities	People	Strategic Libraries & Learning	4,955
Corporate & Communities	People	Museums Service	636
Corporate & Communities	People	Greenspace & Gypsy Services	500
Corporate & Communities	People	Registration & Coroner Services	872
Corporate & Communities	People	Archives & Archaeology	1,525
Corporate & Communities	People	Skills & Investment including Adult learning	414
Corporate & Communities	People	Public Analyst & Scientific Advice	67
Corporate & Communities	People	Trading Standards	183
Corporate & Communities	COACH	COaCH Management	266
Corporate & Communities	COACH	Commercial Team	258
Corporate & Communities	COACH	Technology Team	504
Corporate & Communities	COACH	Legal & Democratic Services	5,163
Corporate & Communities	COACH	Property Services Function	715
Corporate & Communities	COACH	Programme Office Function	43
Corporate & Communities	Finance	Whole Organisation including Minimum Revenue Provision (MRP)	28,619
Corporate & Communities	Finance	Finance Service	1,127
Corporate & Communities	CEX	Chief Executive	470
Corporate & Communities	CEX	HR, OD & Engagement	478
Corporate & Communities	CEX	Remaining Cross Council Savings to be allocated	-1,692
·		Total Corporate and Communities Scrutiny	45,306
Children & Families	WCF	WCF Contract including grants	100,214
Children & Families	People	SENDIASS	95
Children & Families	People	Childrens Commissioning and Partnership	349
Children & Families	People	Historic Children's Services	1,663
Children & Families	People	Childrens S75 (part of Public Health)	1,604
	·	Total Children and Families Scrutiny	103,925
Economy & Environment	E&I	Business Administration and Systems	-375
Economy & Environment	E&I	Strategic Land & Economy	1,116
Economy & Environment	E&I	Major Projects	35,460
Economy & Environment	E&I	Highways & PROW	7,144
Economy & Environment	E&I	Transport	11,114
Economy & Environment	E&I	Planning & Regulation	908
Economy & Environment	E&I	Network Control	567
233113111 & Environment		Total Economy & Environment Scrutiny	55,934
		Total	345,139



# ECONOMY AND ENVIRONMENT OVERVIEW AND SCRUTINY PANEL 21 JULY 2020

### **WORK PROGRAMME REFRESH - 2020/21**

### **Summary**

1. From time to time the Economy and Environment Overview and Scrutiny Panel will review its work programme and consider which issues should be investigated as a priority.

### **Background**

- 2. Worcestershire County Council has a rolling annual Work Programme for Overview and Scrutiny. The suggested 2020/21 Work Programme has been developed by taking into account issues still to be completed from 2019/20, the views of Overview and Scrutiny Panel Members and the findings of the budget scrutiny process.
- 3. Suggested issues have been prioritised using scrutiny feasibility criteria in order to ensure that topics are selected subjectively and the 'added value' of a review is considered right from the beginning.
- 4. The Economy and Environment Overview and Scrutiny Panel is responsible for scrutiny of:
  - Economy
  - Environment
  - Highways
  - Infrastructure
- 5. The overall scrutiny work programme, including any necessary revisions in the light of the COVID-19 pandemic, will be discussed by OSPB on 22 July and agreed by Council on 10 September 2020.

### **Dates of Future Meetings**

- 11 September 2020 at 10am
- 9 November 2020 at 10am

### **Purpose of the Meeting**

6. The Panel is asked to consider the 2020/21 Work Programme and agree whether it would like to make any amendments. The Panel will wish to retain the flexibility to take into account any urgent issues which may arise.

### **Supporting Information**

 Appendix 1 – Economy and Environment Overview and Scrutiny Panel Work Programme 2020/21

### **Contact Points**

Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965 Email: <a href="mailto:scrutiny@worcestershire.gov.uk">scrutiny@worcestershire.gov.uk</a>

### **Background Papers**

In the opinion of the proper officer (in this case the Assistant Director for Legal and Governance), the following are the background papers relating to the subject matter of this report:

- Agenda and Minutes of the Panel Meeting on 19 June 2020
- Agenda and minutes of Council on 12 September 2019

# Draft 2020/21 SCRUTINY WORK PROGRAMME: Economy and Environment Overview and Scrutiny Panel

Date of Meeting	Issue for Scrutiny	Date of Last Report	Notes/Follow-up Action		
21 July 2020	Climate Change     The Council's work on climate change including work with partners     monitoring of progress against the goal of being carbon neutral by 2050.				
	Streetlighting Update	5 March 2019			
	Performance (Q4) and In-Year Finance outturn Monitoring	23 January 2020			
11 September 2020	Flooding Update	18 January 2019 (deferred from 19 June 2020)			
	Performance (Q1) and In-Year Finance Monitoring				
9 November 2020	Performance (Q2) and In-Year Finance Monitoring				
Possible Future Ite	Possible Future Items				
Summer 2020?	Briefing on Ringway contract	23 January 2020	Original date cancelled due to COVID-19		
Summer 2020?	Visit to Lydiate Ash Depot – to see real time reporting	23 January 2020			
TBC	Identification and review of diversionary routes (including routes affected by major roadworks i.e. southern link Ketch roundabout) This could include notification to residents on roads affected through social media, electronic signage, controlling traffic at pinch points				

Page 33

1				
	TBC	Monitoring progress against the new goal of being carbon neutral by 2050.		
	TBC	Severn Trent Works Teams		
	TBC	Task Group – Cycleways		
	TBC	Task Group - IT for Economy and Environmental Services (with special emphasis on systems used by Highways/Ringways)		In view of current review, request interim report to circulate
	TBC	Visit - Highways Control Centre – Warndon (coordinates highways issues)		
	TBC	Budget Scrutiny Draft Budget 2021/22 – Task Group?		
Page 34	Standing Items	Performance and In-year Finance Monitoring Broadband annual update Flooding annual update Highway maintenance annual update	Jan/March/July/Sept/Nov 29 May 2020 29 May 2020 2021	